

Industry-Focused Solution for Cybersecurity

Client

Cybersecurity was becoming a compelling issue for a national trade association and its membership of small, independent businesses. Supporting consumers in specific financial and legal matters, members are subject to oversight and regulation by the federal government.

Challenge

Cybersecurity was becoming a compelling issue for trade association members. As their business increasingly moved online, trade association members needed to protect sensitive financial and legal information for their clients. The ideal solution would be focused on their industry and compatible with their unique IT systems and business practices. It could also be delivered for a predictable annual cost.

For added complexity, the trade association faced the possibility that the government regulator might impose security audits on its members. So, as a final requirement the solution should demonstrate community-wide compliance and continuous improvement in cyber protections.

Solution

ICF designed and implemented a comprehensive cybersecurity solution based on our GroupAssure® framework. Using a unique combination of professional services and automation, we provided a portfolio of services including:

- A coordinated set of risk assessment features including web-based self-assessment, online vulnerability scanning, and on-site assessments by our cyber specialists. Users can identify issues and track remediation efforts through to resolution.
- Direct access to expertise and advice for remediation of vulnerabilities and improvements to cybersecurity controls. Our cyber experts are well-versed in the technologies, business processes, and regulatory standards prevalent in this community.
- Targeted training delivered online, through live webinars, and in instructor-led classes. This education helps improve the skills of staff members in participating offices.

Case Study

About ICF

ICF (NASDAQ:ICFI) is a global consulting and technology services provider with more than 5,000 professionals focused on making big things possible for our clients. We are business analysts, policy specialists, technologists, researchers, digital strategists, social scientists and creatives. Since 1969, government and commercial clients have worked with ICF to overcome their toughest challenges on issues that matter profoundly to their success. Come engage with us at icf.com.

- Emergency on-site assistance in response to suspected cyber break-ins.
- Technical resources, such as vulnerability and patch alerts, model policies, and an online library of technical papers.

The solution was delivered to participating members of the trade association for a fixed annual fee.

Results

Primary benefits resulting from this project:






- Members of the trade association have improved their cybersecurity preparedness.
- Members' IT systems have fewer vulnerabilities.
- The government regulator was satisfied with the results of the program and chose not to impose additional audits.

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